



## Internal Memorandum

**Date:** April 13, 2007

**To:** All Delta Retirees  
**From:** Rob Kight, Vice President – Compensation, Benefits & Services  
**Subject:** NEW RELAXED DRESS CODE FOR NON-REVENUE TRAVEL

At Delta, we're making changes to fit Delta people and our business, and I'm pleased to announce a new, relaxed dress code that aligns non-rev traveler dress with our revenue passengers. They don't base their travel attire on a formal dress code. It just makes sense to give our people that same flexibility. The change adds more comfort to your travel and simplifies things for Delta's frontline personnel. It eliminates the role of dress code compliance from their duties, giving them more time to focus on our customers.

This change is effective on Sunday, April 15. The standard, which applies to all classes of service, is based on respect – for our customers and for you. We have always had the most professional men and women in the industry. We trust your judgment and know that you will always project a positive image to our customers, and that your pass riders follow suit.

Simply said, if it's appropriate for a revenue passenger to wear, a non-revenue passenger can wear it too. As an example, feel free to wear your favorite jeans and most casual shoes. They are now okay for first/business class, as well as coach. This new relaxed dress code applies to travel on Delta mainline, Comair, and Delta Connection carrier flights.

We hope that you will enjoy this change as you continue to enjoy your Delta retiree travel privileges.

Sincerely,

A handwritten signature in black ink, appearing to be "Rob Kight".

P.S. - Our friends in the Crown Room Clubs are doing their part to make your non-rev travel more relaxing by opening up memberships to Delta and Delta Technology employees and retirees (at regular membership prices). You can read more about that exciting news on Retiree Connection!