

**Delta Air Lines, Inc.
Bar Date/Proof of Claim Process
Employee & Retiree FAQ**

Background Information

On June 22, 2006 Delta has mailed legal notices to employees and retirees about the company's "bar date" and claims procedure as part of its Chapter 11 process. The mailing is a routine, but important, part of any Chapter 11 case. The bar date, set for Aug. 21, 2006, is the last date for creditors, including employees, to file a proof of a claim with the bankruptcy court.

Below are some Frequently Asked Questions which may help answer any questions. Additional information can be found at www.deltadocket.com or by calling the Delta Claims Processing Center at 866-686-8702.

Frequently Asked Questions

1. What is the Bar Date?

The Bar Date is the last date on which a Proof of Claim form can be filed. The Court has set August 21, 2006 at 5:00 P.M. as the general Bar Date for filing claims in the Delta cases.

2. What is a Proof of Claim form?

The Proof of Claim form is the document that must be completed by a creditor to assert a claim against the Company. A Proof of Claim form is available at www.deltadocket.com

3. What is a "Claim"?

A "claim" is a right to a payment from the Company.

4. I received a Notice and Proof of Claim form. Does this mean that I have a Claim?

Because Delta is required to provide the Notice to potential creditors, receipt of the Notice and Proof of Claim form does not necessarily mean that you have a claim against the Company or any of its subsidiaries.

5. What if I have a claim and do not file a Proof of Claim by the Bar Date?

A holder of a claim that arises prior to September 14, 2005 who fails to file a Proof of Claim before the Bar Date (unless exempted from the requirements of the Bar Date order) will lose that claim against the Company.

6. Should I file a claim for the loss in value of my Delta stock?

A holder of Delta stock is not required to file a Proof of Claim solely with respect to the holder's ownership of the stock. However, if the holder wishes to assert a claim against Delta that is not based solely upon his or her ownership of the

stock (including claims for damages, rescission, reimbursement or contribution arising from the purchase or sale of such stock), a Proof of Claim must be filed.

7. Can I e-mail or fax the Proof of Claim Form?

No. Proof of Claim forms must be mailed or delivered. E-mails and faxes will not be accepted.

8. Can I send the Proof of Claim Form to the Company?

No. The Company cannot accept Proof of Claim forms. All Proof of Claim forms must be sent to the Delta Processing Center at the address listed below.

9. Where do I send the Proof of Claim Forms after they have been completed?

If sent by mail, completed original Proof of Claim forms should be sent to:

U.S. Bankruptcy Court
Southern District of New York
Delta Claims Processing Center
Bowling Green Station
P.O. Box 5016
New York, NY 10274-5016

If filed by hand or by overnight courier, completed Proof of Claim forms should be sent to:

U.S. Bankruptcy Court
Southern District of New York
Delta Claims Processing Center
One Bowling Green
Room 534
New York, NY 10004-1408

PROOFS OF CLAIM MUST BE FILED SO THAT THEY ARE ACTUALLY RECEIVED ON OR BEFORE AUGUST 21 AT 5:00 P.M. PREVAILING EASTERN TIME.

10. After I return the completed Proof of Claim form, will I receive confirmation that the form was received?

To receive an acknowledgement of the filing of your claim, enclose a second copy of your claim and a stamped and self-addressed envelope.

Delta Employee-Specific FAQ

1. Why did the Company send the Bar Date Notice to Employees?

The mailing of the Notice to all employees is a routine part of a Chapter 11 case.

2. What do employees need to do in response to the Bar Date Notice?

If an employee believes that he or she has a claim against the Company for a matter that arose prior to September 14, 2005, the date that the Company filed for bankruptcy, that employee should review the materials carefully since proofs of claim must be submitted by August 21, 2006. If you do not have a claim against the Company, you do not need to do anything in response to the Notice.

If an employee believes he or she has a claim, the employee may want to first consider obtaining advice from an attorney as to whether and how to submit a Proof of Claim.

3. Do employees need to file claims for regular wages, salaries, expense reimbursements or medical/dental claims earned pre-bankruptcy?

Because the Company received court authorization to continue paying employees for wages, salaries, expense reimbursements, and medical/dental claims that were earned in the ordinary course of business before our Chapter 11 filing on September 14, 2005 (and has done so), most employees will not have a claim for pre-bankruptcy wages, salaries, expense reimbursements or medical/dental claims and would not need to file any Proof of Claim for them.

4. Do employees who owned stock need to file a Proof of Claim?

As noted above, you do not need to file a Proof of Claim based solely on your ownership of Delta stock.

5. Do pilots on the Delta system seniority list have a claim if the Company successfully terminates the Delta Pilot Retirement Plan?

No. The Pension Benefit Guaranty Corporation ("PBGC") would file a claim on behalf of the plan and the plan participants.

6. Do non-pilot employees have a claim if the Company subsequently terminates the Delta Retirement Plan?

At this time, the Company is not seeking to terminate the non-pilot pension plan. The Company continues to support Congressional legislation that would provide Delta with an opportunity to maintain this frozen plan. However, if the Company were to terminate the non-pilot pension plan in the future, individual non-pilot employees would not have a claim. Instead, the Pension Benefit Guaranty Corporation ("PBGC") would file a claim on behalf of the plan and the plan participants.

7. Who can I contact if I have questions about filing a claim?

General inquiries about the process can be sent by email to delta@bsillc.com or you may call the Delta Claims Processing Center on our toll-free line at (866) 686-8702 or for international calls at (310) 838-8020. You may also want to consult with your own attorney. Information about the claims process is also available on www.deltadocket.com

Retiree-specific FAQ

1. Why did the Company send the Bar Date Notice to Retirees?

The mailing of the Notice to all retirees is a routine part of a Chapter 11 case.

2. What do retirees need to do in response to the Notice?

If a retiree believes that he or she has a claim against the Company for a matter that arose prior to September 14, 2005, the date that the Company filed for bankruptcy, that retiree should review the materials carefully since proofs of claim must be submitted by August 21, 2006. If you do not have a claim against the Company, you do not need to do anything in response to the notice.

If a retiree believes he or she has a claim, the retiree may want to first consider obtaining advice from an attorney as to whether and how to submit a Proof of Claim.

3. Do retirees need to file claims in connection with changes Delta may make to post-retirement health and welfare benefits which could increase the cost or reduce the benefit provided to retirees and survivors?

Delta is considering making changes in post-retirement health and welfare benefits which could increase the cost or reduce the benefit provided to retirees and survivors. Because Delta has not yet sought to modify post-retirement health or welfare benefits, including, without limitation, medical, surgical, or hospital care benefits, or benefits in the event of sickness, accident, disability, or death, you do not yet have a claim for any future modification of such benefits and do not need to file a proof of claim at this time in anticipation of any such future modification.

If Delta subsequently makes changes to these benefits, we will mail you an explanation of the changes and a statement as to Delta's estimate of how your claim is valued as a result of the changes. This packet will also include information on how to file a proof of claim with your specific claim information, and you will have 45 days from the date of service of that written notice to file a proof of claim. You may also file a claim at that time if you disagree with Delta's determination of the value of your claim as a result of the changes.

4. Do retirees need to file claims in connection with changes Delta makes to non-qualified pension and welfare benefits?

Some retirees were receiving "non-qualified" pension and welfare benefits prior to Delta's Chapter 11 filing and certain of those benefits were terminated at the time of Delta's bankruptcy filing on September 14, 2005. However, as described in the Notice, retirees do not need to file a claim at this time for the termination of these non-qualified benefits (pension or welfare) arising under any of the following plans or programs:

The Delta Pilots Bridge Plan
The Delta Pilots Supplemental Annuity Plan
The 1986 Delta Excess Benefit Plan
The 1991 Delta Excess Benefit Plan
The Delta Supplemental Excess Benefit Plan
The 2002 Delta Excess Benefit Plan
The 2002 Delta Supplemental Excess Benefit Plan
The Delta Officers Life Insurance Program

Delta will subsequently provide you with specific claim information regarding the value of any claim you may have under any of the above plans. This mailing will provide you with an explanation of the changes and how your claim is valued as a result of Delta's decision to alter one or more of these benefits. This packet will also include information on how to file a Proof of Claim with your specific claim information, and you will have 45 days from the date of service of that written notice to file a Proof of Claim.

5. Do retired pilots have a claim if the Company successfully terminates the Delta Pilot Retirement Plan?

No. The Pension Benefit Guaranty Corporation ("PBGC") would file a claim on behalf of the plan and the plan participants.

6. Do retired non-pilots have a claim if the company subsequently terminates the Delta Retirement Plan?

At this time, the Company is not seeking to terminate the non-pilot pension plan. The Company continues to support Congressional legislation that would provide Delta with an opportunity to maintain this frozen plan. However, if the Company were to subsequently terminate the non-pilot pension plan in the future, individual retired non-pilots would not have a claim. Instead, the Pension Benefit Guaranty Corporation ("PBGC") would file a claim on behalf of the plan and the plan participants.

7. Who can I contact if I have questions about filing a claim?

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