



***DP3 VEBA Trust Customer Service Numbers***  
**Non-Medicare - Under 65**

**Please call Marsh (your Plan Administrator) FIRST, with any questions!**

**Marsh (Plan Administrator)**

**1-877-928-8322**  
**1-877-928-VEBA**

**If mailing Payments without an Invoice, include in the memo line of your check:**  
*Retiree's Full Name and Delta Pilots – DP3*

**Physical Address (Overnight Mail):**

12421 Meredith Drive  
 Des Moines, IA 50398

**Regular Mail Delivery**

P.O. Box 10494  
 Des Moines, IA 50306

**IRS/Health Coverage Tax Credit  
 Fax for Reimbursement Request Form (Form  
 14095) Attn: HCTC Program**

**Phone: 1-866-628-HCTC (4282)**  
**Fax: 1-866-627-4282**  
**Web: [www.irs.gov](http://www.irs.gov) Keyword: HCTC**

**Medical, Prescription Drug, and Dental (Aetna)**

**Medical/Rx Customer Service Team  
 Aetna Dental  
 Prescription Drug Mail Order  
 Prescription Drug Formulary**

**1-800-345-9474**  
**1-877-238-6200**  
**1-800-227-5720**

**[www.aetnapharmacy.com](http://www.aetnapharmacy.com)**

**Find Aetna Doctors**

**[www.aetna.com/docfind](http://www.aetna.com/docfind)**

**Provider Category: Medical Providers**  
**Plan: Managed Choice POS (Open Access)**

**Find Aetna Dentists**

**[www.aetna.com/docfind](http://www.aetna.com/docfind)**

**Provider Category: Dental Providers**  
**Plan: Dental PPO/PDN with PPO II Network**

**Vision (VSP)**

**VSP Customer Service**

**1-800-877-7195**  
**[www.vsp.com/choice](http://www.vsp.com/choice)**